

Eccleshall Parish Council Survey Comments Analysis

Please note that this report is as submitted to the Council and placed on the agenda for the Council meeting on 18th March 2020. Because several members of the Council were unable to attend this meeting due to Coronavirus concerns, there was no review or discussion of the report results by the Council at that meeting, and this has been deferred to a future meeting of the Council. The report has not yet, therefore, been adopted by the Council.

No attempt has been made at interpretation in presenting these comments, and some comments have been compared to the results recently obtain via County Cllr. Pert.

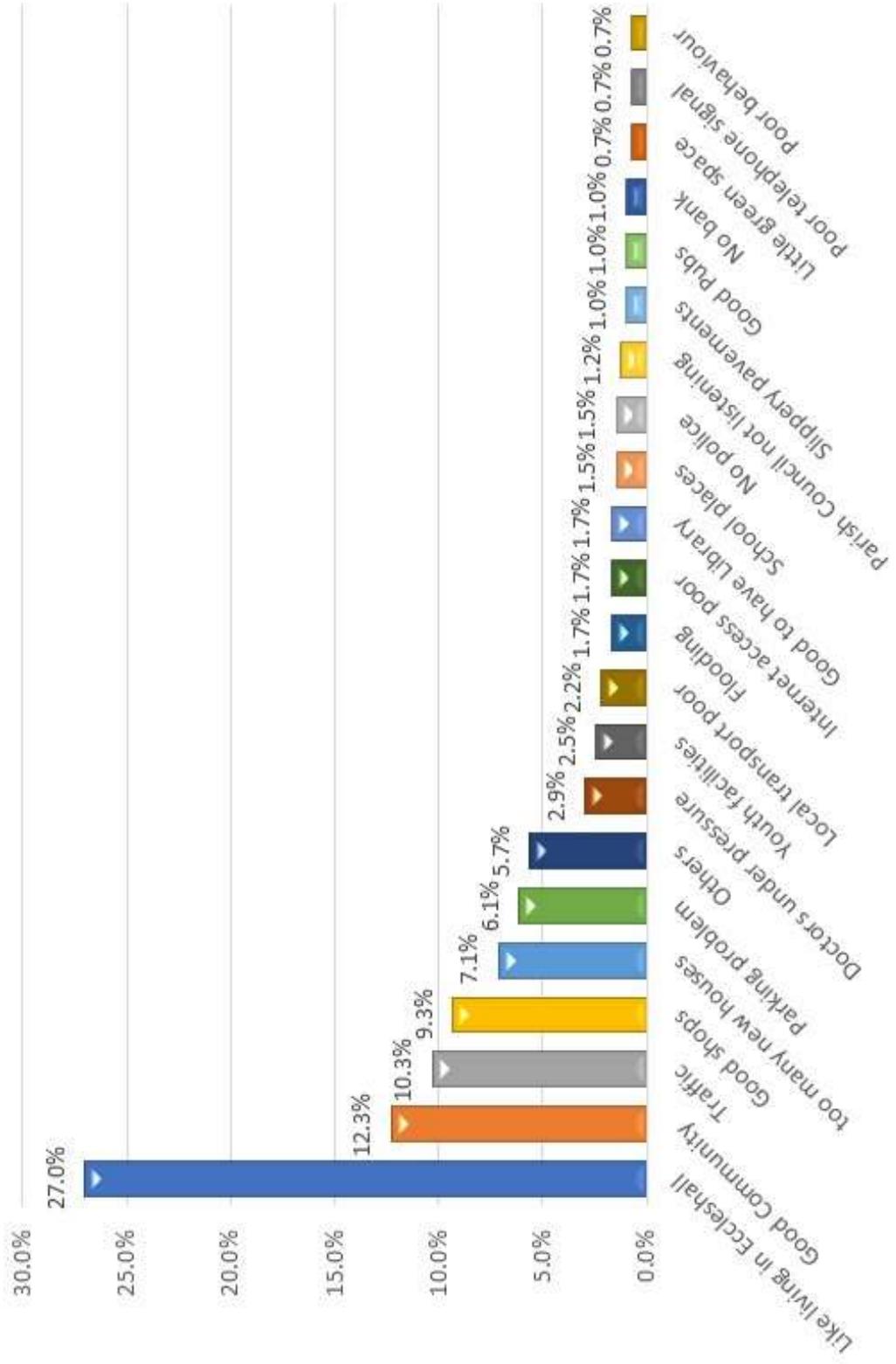
Eccleshall Parish Council Survey

Question 1. Experience of living and working in Eccleshall

Total Comments	No.		Total Comments	No.	
Like living in Eccleshall	110	27.0%	Like living in Eccleshall	110	27.0%
Good Community	50	12.3%	Good Community	50	12.3%
Traffic	42	10.3%	Traffic	42	10.3%
Good shops	38	9.3%	Good shops	38	9.3%
too many new houses	29	7.1%	too many new houses	29	7.1%
Parking problem	25	6.1%	Parking problem	25	6.1%
Doctors under pressure	12	2.9%	Others	23	5.7%
Youth facilities	10	2.5%	Doctors under pressure	12	2.9%
Local transport poor	9	2.2%	Youth facilities	10	2.5%
Flooding	7	1.7%	Local transport poor	9	2.2%
Internet access poor	7	1.7%	Flooding	7	1.7%
Good to have Library	7	1.7%	Internet access poor	7	1.7%
School places	6	1.5%	Good to have Library	7	1.7%
No police	6	1.5%	School places	6	1.5%
Parish Council not listening	5	1.2%	No police	6	1.5%
Slippery pavements	4	1.0%	Parish Council not listening	5	1.2%
Good Pubs	4	1.0%	Slippery pavements	4	1.0%
No bank	4	1.0%	Good Pubs	4	1.0%
Little green space	3	0.7%	No bank	4	1.0%
Poor telephone signal	3	0.7%	Little green space	3	0.7%
Poor behaviour	3	0.7%	Poor telephone signal	3	0.7%
Speeding	2	0.5%	Poor behaviour	3	0.7%
Parish council listens	2	0.5%			
Loss of shops	2	0.5%		407	
Low crime	2	0.5%			
Public toilets	2	0.5%			
Need younger involvement in	2	0.5%			
Wider parish ignored	2	0.5%	23		
Tables on pavements	2	0.5%	1 and 2 comments in others		
Survey distribution	2	0.5%			
Community care lost	1	0.2%			
Street lighting	1	0.2%			
No petrol station	1	0.2%			
Funding for parking	1	0.2%			
Free parking a positive	1	0.2%			
	407				

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Experience of living and working in Eccleshall (EPC survey comments)



This

Combining EPC survey comments with those relevant from Pert survey

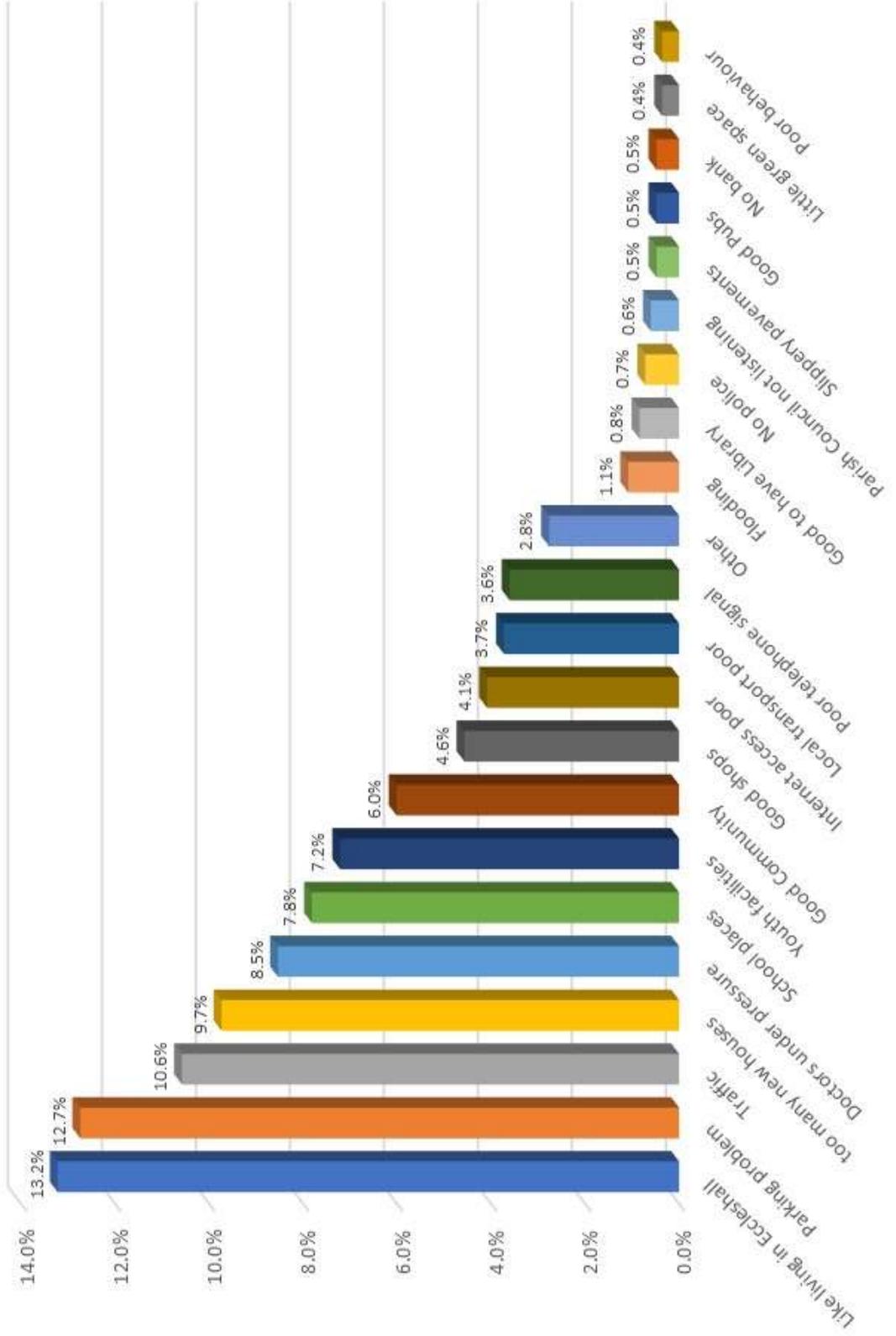
	Comment	EPC survey	Pert Survey	Total	%
1	Like living in Eccleshall	110		110	13.2%
2	Parking problem	25	81	106	12.7%
3	Traffic	42	46	88	10.6%
4	too many new houses	29	52	81	9.7%
5	Doctors under pressure	12	59	71	8.5%
6	School places	6	59	65	7.8%
7	Youth facilities	10	50	60	7.2%
8	Good Community	50		50	6.0%
9	Good shops	38		38	4.6%
10	Internet access poor	7	27	34	4.1%
11	Local transport poor	9	22	31	3.7%
12	Poor telephone signal	3	27	30	3.6%
13	Flooding	7	2	9	1.1%
14	Good to have Library	7		7	0.8%
15	No police	6		6	0.7%
16	Parish Council not listening	5		5	0.6%
17	Slippery pavements	4		4	0.5%
18	Good Pubs	4		4	0.5%
19	No bank	4		4	0.5%
20	Little green space	3		3	0.4%
21	Poor behaviour	3		3	0.4%
22	Speeding	2		2	0.2%
23	Parish council listens	2		2	0.2%
24	Loss of shops	2		2	0.2%
25	Low crime	2		2	0.2%
26	Toilets	2		2	0.2%
27	Need younger involvement in PC	2		2	0.2%
28	Wider parish ignored	2		2	0.2%
29	Tables on pavements	2		2	0.2%
30	Survey distribution	2		2	0.2%
31	Community care lost	1		1	0.1%
32	Street lighting	1		1	0.1%
33	No petrol station	1		1	0.1%
34	Funding for parking	1		1	0.1%
35	Free parking a positive	1		1	0.1%
	total	407	425	832	100.0%

Combined EPC Survey comments with those relevant from Pert Survey and consolidating two or less into others

	Comments	EPC survey	Pert Survey	Total	%
1	Like living in Eccleshall	110		110	13.2%
2	Parking problem	25	81	106	12.7%
3	Traffic problem	42	46	88	10.6%
4	Too many new houses	29	52	81	9.7%
5	Doctors under pressure	12	59	71	8.5%
6	School places	6	59	65	7.8%
7	Youth facilities	10	50	60	7.2%
8	Good Community	50		50	6.0%
9	Good shops	38		38	4.6%
10	Internet access poor	7	27	34	4.1%
11	Local transport poor	9	22	31	3.7%
12	Poor telephone signal	3	27	30	3.6%
22	Other	23		23	2.8%
13	Flooding	7	2	9	1.1%
14	Good to have Library	7		7	0.8%
15	No police	6		6	0.7%
16	Parish Council not listening	5		5	0.6%
17	Slippery pavements	4		4	0.5%
18	Good Pubs	4		4	0.5%
19	No bank	4		4	0.5%
20	Little green space	3		3	0.4%
21	Poor behaviour	3		3	0.4%
		407	425	832	100.0%

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Experience of living and working in Eccleshall EPC and Pert Survey comments (2 or less in others)



Comparison of EPC Survey Comments and Pert Survey Comments for the same issues

Comment	EPC survey		Pert Survey	
Parking problem	25	16.7%	81	19.1%
Traffic problem	42	28.0%	46	10.8%
Too many new houses	29	19.3%	52	12.2%
Doctors under pressure	12	8.0%	59	13.9%
School places	6	4.0%	59	13.9%
Youth facilities	10	6.7%	50	11.8%
Internet access poor	7	4.7%	27	6.4%
Local transport poor	9	6.0%	22	5.2%
Poor telephone signal	3	2.0%	27	6.4%
Flooding	7	4.7%	2	0.5%
Sub total	150		425	

The EPC survey identified Traffic as the top issue for Eccleshall whereas the Pert survey gave Parking, but both agreed that the increase in house building had resulted in dissatisfaction with the support services of the community.

Question 2. What are your aspirations for Eccleshall Parish or the town of Eccleshall in the future?

	Comments	No.	%
1	Keep as a market (small) town	35	14.2%
2	Reduce number of houses being built	27	10.9%
3	Attract and keep local businesses	24	9.7%
4	Insufficient infrastructure (doctors, schools etc)	23	9.3%
5	Provide child/youth facilities	15	6.1%
6	Improve parking	13	5.3%
7	Maintain close/strong community	10	4.0%
8	Grow sustainably	9	3.6%
9	New proper park/ green space	8	3.2%
10	Reduce flooding	7	2.8%
11	Action on traffic (bypass?)	7	2.8%
12	support pleasure and sport activities	6	2.4%
13	provide better bus service	6	2.4%
14	Attract visitors and new residents	5	2.0%
15	Listen to Parish residents	3	1.2%
16	Encourage restricted retirement builds	3	1.2%
17	Fibre (FTTP)/internet to all rural properties	3	1.2%
18	Green sustainable development	2	0.8%
19	Regeneration of Eyeswell /stop bikes	2	0.8%
20	Invest money wisely	2	0.8%
21	Revive monthly farmers market	2	0.8%
22	Open a bank	2	0.8%
23	Have a police presence	2	0.8%
24	Footpath from Pershall to Eccleshall	2	0.8%
25	Zebra crossing in High Street	2	0.8%
26	Protect assets	1	0.4%
27	That Parish council improves environment	1	0.4%
28	Zebra crossing on Newport road	1	0.4%
29	Plant trees in High Street /planting	1	0.4%
30	Decent flat white coffee	1	0.4%
31	Provide a business hub	1	0.4%
32	Keep to neighbourhood plan	1	0.4%
33	Issues from Garden Village plans	1	0.4%
34	Shortage of bungalows	1	0.4%
35	Families to adopt footpaths	1	0.4%
36	Citizens award for contribution to town	1	0.4%
37	Encourage use of local facilities and services	1	0.4%
38	New public toilets	1	0.4%
39	Dogs on leads and mess cleared up	1	0.4%
40	Church to be focus for the community	1	0.4%
41	Need local taxi service	1	0.4%
42	Decent bakery	1	0.4%
43	Improve roads by Star inn	1	0.4%
44	Invest in school	1	0.4%
45	Traffic lights outside Burgage	1	0.4%
46	Support Eccleshall show	1	0.4%
47	Support voluntary organisations	1	0.4%
48	Refurbish Beech road play area	1	0.4%
49	Parish council should respond to Community Deal	1	0.4%
50	Improve community centre	1	0.4%
51	Get fairer return from Borough and County Councils	1	0.4%
52	Reinstate postbox in Pershall	1	0.4%
		247	100.0%

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Question 2. What are your aspirations for Eccleshall Parish or the town of Eccleshall in the future?

Single comments consolidated into the Others category

Single comments consolidated into other			
		No.	%
1	Keep as a market (small) town	35	14.2%
2	Reduce number of houses being built	27	10.9%
3	Other	27	10.9%
4	Attract and keep local businesses	24	9.7%
5	Insufficient infrastructure (doctors, shoo	23	9.3%
6	Provide child/youth facilities	15	6.1%
7	Improve parking	13	5.3%
8	Maintain close/strong community	10	4.0%
9	Grow sustainably	9	3.6%
10	New proper park/ green space	8	3.2%
11	Reduce flooding	7	2.8%
12	Action on traffic (bypass?)	7	2.8%
13	support pleasure and sport activities	6	2.4%
14	provide better bus service	6	2.4%
15	Attract visitors and new residents	5	2.0%
16	Listen to Parish residents	3	1.2%
17	Encourage restricted retirement builds	3	1.2%
18	Fibre (FTTP)/internet to all rural properti	3	1.2%
19	Green sustainable development	2	0.8%
20	Regeneration of Eyeswell /stop bikes	2	0.8%
21	Invest money wisely	2	0.8%
22	Revive monthly framers market	2	0.8%
23	Open a bank	2	0.8%
24	Have a police presence	2	0.8%
25	Footpath from Pershall to Eccleshall	2	0.8%
26	Zebra cossing in High Street	2	0.8%
			100.0%

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Question 3. Please tell us about any concerns you have for Eccleshall Parish or the town in the future

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	Comments	Number	%
1	Too many new houses	61	18.9%
2	Poor infrastructure for growth	35	10.9%
3	Parking	35	10.9%
4	Doctors overloaded	31	9.6%
5	Traffic (HGVs, pollution, speeding)	27	8.4%
6	Flooding	24	7.5%
7	School capacity overloaded	14	4.3%
8	Poor Roads & junctions	12	3.7%
9	Character of town threatened	11	3.4%
10	Poor Public transport	10	3.1%
11	Critical of Parish Council	10	3.1%
12	Lack of police presence	6	1.9%
13	Loss of green space	5	1.6%
14	Locals not given priority for housing	3	0.9%
15	Don't utilise section 106 opportunities in town	3	0.9%
16	Loss of Banks	3	0.9%
17	Small minded politics over expansion	2	0.6%
18	Increase in petty crime	2	0.6%
19	Appalled by Police Station project	2	0.6%
20	High speed broad band in rural communities	2	0.6%
21	Play areas have nothing for very young	2	0.6%
22	Don't need an Eagle	2	0.6%
23	No petrol station	2	0.6%
24	Plans for large developments not rejected	1	0.3%
25	Too many trees being cut down	1	0.3%
26	Money not used properly	1	0.3%
27	Overpriced new houses	1	0.3%
28	Investment going to Stone	1	0.3%
29	Maximum width for vehicles may change	1	0.3%
30	Not enough people working on vibrant future	1	0.3%
31	Town could be over run by chain shops	1	0.3%
32	Loss of country views	1	0.3%
33	Large refuse collection only on Stone road	1	0.3%
34	Speed limit on Chester road	1	0.3%
35	Safe cycling route to Stone & Stafford	1	0.3%
36	More coffee mornings	1	0.3%
37	Lack of maintenance on Parish Council areas	1	0.3%
38	Dog fouling	1	0.3%
39	Negativity towards new residents	1	0.3%
40	Footpath from Pershall to Eccleshall	1	0.3%
41	where is our leisure centre?	1	0.3%
		322	100.0%

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Question 3. Please tell us about any concerns you have for Eccleshall Parish or the town in the future

Single comments consolidated into others

	Comments	Number	%
1	Too many new houses	61	18.9%
2	Poor infrastructure for growth	35	10.9%
3	Parking problems	35	10.9%
4	Doctors overloaded	31	9.6%
5	Traffic (HGVs, pollution, speeding)	27	8.4%
6	Flooding	24	7.5%
7	Others	18	5.6%
8	School capacity overloaded	14	4.3%
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10	Character of town threatened	11	3.4%
11	Poor Public transport	10	3.1%
12	Critical of Parish Council	10	3.1%
13	Lack of police presence	6	1.9%
14	Loss of green space	5	1.6%
15	Locals not given priority for housing	3	0.9%
16	Don't utilise section 106 opportunities in town	3	0.9%
17	Loss of Banks	3	0.9%
18	Small minded politics over expansion	2	0.6%
19	Increase in petty crime	2	0.6%
20	Appalled by Police Station project	2	0.6%
21	High speed broad band in rural communities	2	0.6%
22	Play areas have nothing for very young	2	0.6%
23	Don't need an Eagle	2	0.6%
24	No petrol station	2	0.6%
		322	100.0%

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Question 4. Investment in Eccleshall

Survey Results

	In support of the partnership to purchase Police Station carpark				
	Surveys Received	Yes	No	Don't mind	Other
Paper/Email	73	43	22	1	
On-line	57	17	31	3	6
Totals	130	60	53	4	6

In support of the partnership to purchase Police Station carpark	Total	% of Total
Positive & Don't mind	64	52
Negative & Other	59	48
Total	123	

Question 4. Investment in Eccleshall (further comments)

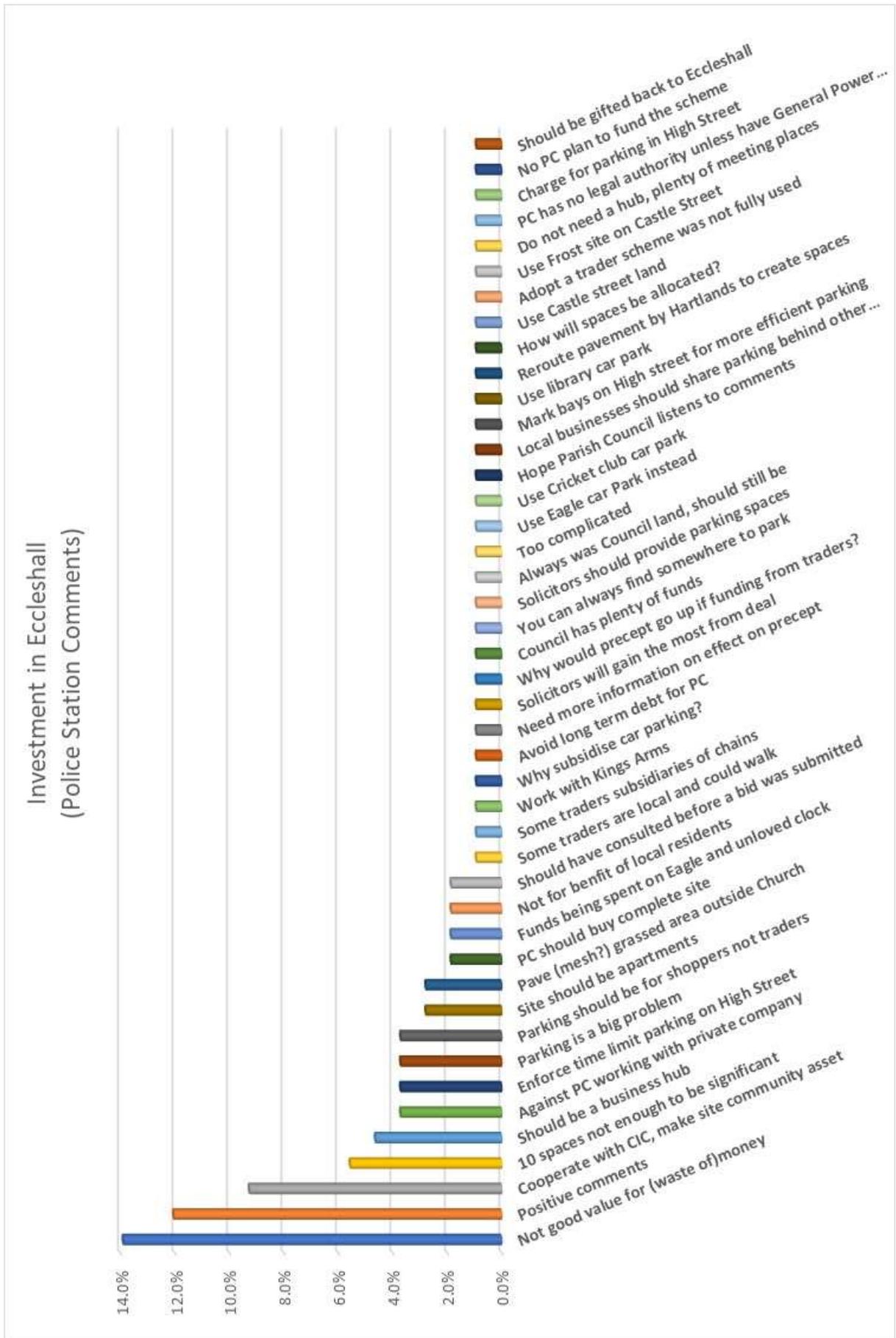
	Comments	Number	%
1	Not good value for (waste of)money	15	13.9%
2	Site should be community asset	7	6.5%
3	10 spaces not enough to be significant	6	5.6%
4	Should be a business hub	5	4.6%
5	Against PC working with private company	4	3.7%
6	Enforce time limit parking on High Street	4	3.7%
7	Parking is a big problem	4	3.7%
8	Site should be apartments	3	2.8%
9	Pave (mesh?) grassed area outside Church	3	2.8%
10	Cooperate with CIC	3	2.8%
11	Car parking spaces are for local traders	2	1.9%
12	Parking should be for shoppers	2	1.9%
13	PC should buy complete site	2	1.9%
14	Funds being spent on Eagle and unloved clock	2	1.9%
15	Not for benefit of local residents	2	1.9%
16	If solicitor buys property then in favour	2	1.9%
17	Knock down police station and make land a car park	2	1.9%
18	Should have consulted before a bid was submitted	2	1.9%
19	Scheme makes sense	2	1.9%
20	Some traders are local and could walk	1	0.9%
21	Some traders subsidiaries of chains	1	0.9%
22	Anything that improves parking must be good	1	0.9%
23	Work with Kings Arms	1	0.9%
24	PC should retain parking for local shopping	1	0.9%
25	Why subsidise car parking?	1	0.9%
26	Avoid long term debt for PC	1	0.9%
27	Need more information on effect on precept	1	0.9%
28	Should be for public parking	1	0.9%
29	Solicitors will gain the most from deal	1	0.9%
30	Why would precept go up if funding from traders?	1	0.9%
31	Council has plenty of funds	1	0.9%
32	You can always find somewhere to park	1	0.9%
33	Solicitors should provide parking spaces	1	0.9%
34	Always was Council land, should still be	1	0.9%
35	Too complicated	1	0.9%
36	Use Eagle car Park instead	1	0.9%
37	Use Cricket club car park	1	0.9%
38	Hope Parish Council listens to comments	1	0.9%
39	Local businesses share parking behind premises	1	0.9%
40	Mark bays on High street for more efficient parking	1	0.9%
41	Use library car park	1	0.9%
42	Reroute pavement by Hartlands to create spaces	1	0.9%
43	How will spaces be allocated?	1	0.9%
44	Use Castle street land	1	0.9%
45	Adopt a trader scheme was not fully used	1	0.9%
46	Use Frost site on Castle Street	1	0.9%
47	Do not need a hub, plenty of meeting places	1	0.9%
48	PC has no legal authority unless have General Power of Competence	1	0.9%
49	Charge for parking in High Street	1	0.9%
50	No PC plan to fund the scheme	1	0.9%
51	Should be gifted back to Eccleshall	1	0.9%
52	Make police station garden into more spaces	1	0.9%
53	Agree, but all spaces should be for public	1	0.9%
54	Willing to pay for a space	1	0.9%
55	Agree supports local traders	1	0.9%
		108	100.0%

Question 4 Investment in Eccleshall (police station issue)

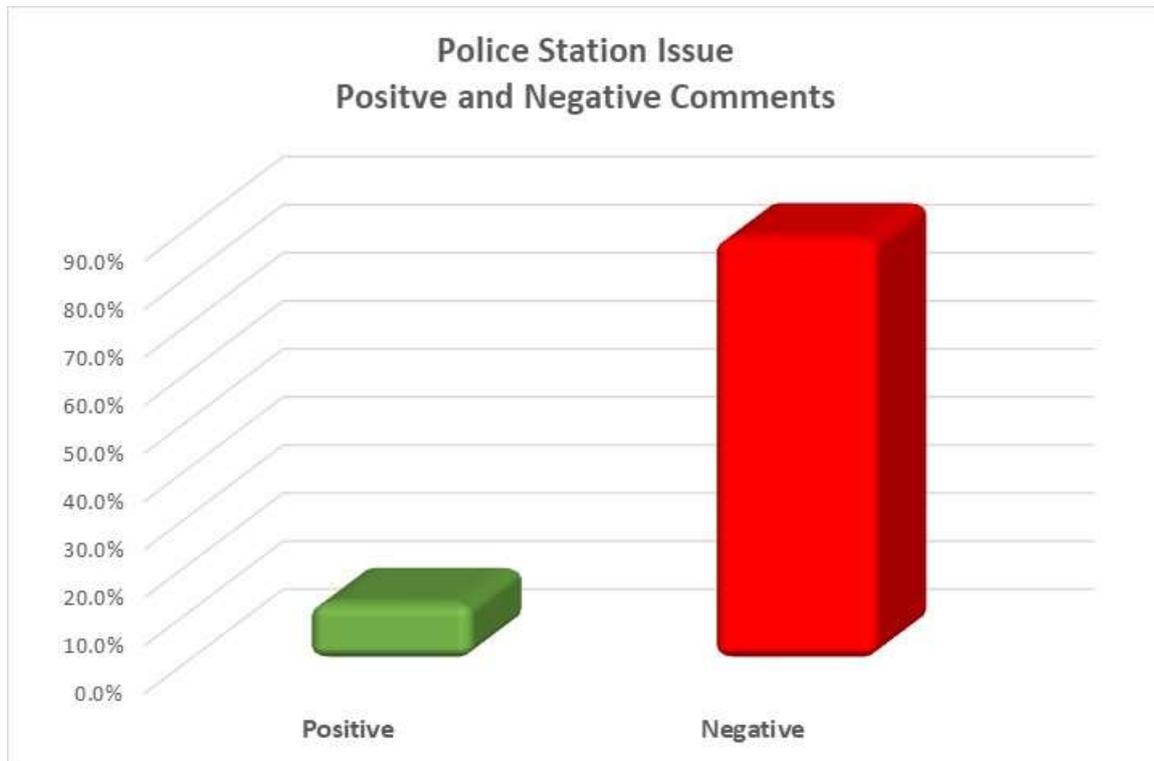
positive comments consolidated

	Comments	Number	%
1	Not good value for (waste of)money	15	13.9%
2	Positive comments	13	12.0%
3	Cooperate with CIC, make site community asset	10	9.3%
4	10 spaces not enough to be significant	6	5.6%
5	Should be a business hub	5	4.6%
6	Against PC working with private company	4	3.7%
7	Enforce time limit parking on High Street	4	3.7%
8	Parking is a big problem	4	3.7%
9	Parking should be for shoppers not traders	4	3.7%
10	Site should be apartments	3	2.8%
11	Pave (mesh?) grassed area outside Church	3	2.8%
12	PC should buy complete site	2	1.9%
13	Funds being spent on Eagle and unloved clock	2	1.9%
14	Not for benefit of local residents	2	1.9%
15	Should have consulted before a bid was submitted	2	1.9%
16	Some traders are local and could walk	1	0.9%
17	Some traders subsidiaries of chains	1	0.9%
18	Work with Kings Arms	1	0.9%
19	Why subsidise car parking?	1	0.9%
20	Avoid long term debt for PC	1	0.9%
21	Need more information on effect on precept	1	0.9%
22	Solicitors will gain the most from deal	1	0.9%
23	Why would precept go up if funding from traders?	1	0.9%
24	Council has plenty of funds	1	0.9%
25	You can always find somewhere to park	1	0.9%
26	Solicitors should provide parking spaces	1	0.9%
27	Always was Council land, should still be	1	0.9%
28	Too complicated	1	0.9%
29	Use Eagle car Park instead	1	0.9%
30	Use Cricket club car park	1	0.9%
31	Hope Parish Council listens to comments	1	0.9%
32	Local businesses should share parking behind other premises	1	0.9%
33	Mark bays on High street for more efficient parking	1	0.9%
34	Use library car park	1	0.9%
35	Reroute pavement by Hartlands to create spaces	1	0.9%
36	How will spaces be allocated?	1	0.9%
37	Use Castle street land	1	0.9%
38	Adopt a trader scheme was not fully used	1	0.9%
39	Use Frost site on Castle Street	1	0.9%
40	Do not need a hub, plenty of meeting places	1	0.9%
41	PC has no legal authority unless have General Power of Compe	1	0.9%
42	Charge for parking in High Street	1	0.9%
43	No PC plan to fund the scheme	1	0.9%
44	Should be gifted back to Eccleshall	1	0.9%
		108	100.0%

Question 4 Investment in Eccleshall (Police station issue, positive comments consolidated)



Question 4 Positive and Negative Comments



Question 5. Parish Precept (further comments)

Survey Results

	Precept increase amounts					
	Surveys Received	Up to £10	Up to £15	Don't Mind	No increase	Other
Paper/Email	73	22	22	13	6	
Online	57	24	15	7	5	4
Totals	130	46	37	20	11	4

Precept increase	Support	Percentage
Up to £10	66	55.9%
Up to £15	57	48.3%
No increase	11	9.3%
Other	4	3.4%

Question 5. Parish Precept (further comments)

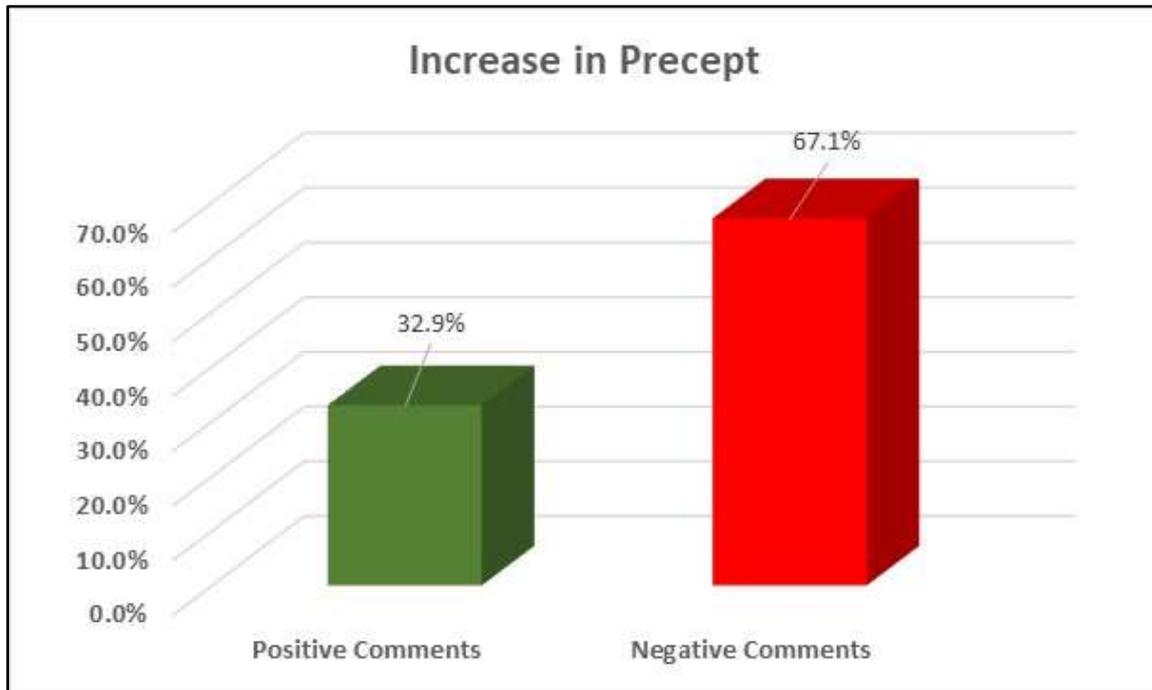
	Comments	Number	%
1	We have to pay if we want good facilities	15	18.3%
2	Would not support Police station project	11	13.4%
3	Agree to increase if knew what new projects planned	5	6.1%
4	Only if benefits whole parish, not just Eccleshall town	4	4.9%
5	Increased houses should give higher income	4	4.9%
6	Only support small increase	4	4.9%
7	No increase, why not an option?	4	4.9%
8	Need to justify an increase with detail	3	3.7%
9	Thanks to all councillors	2	2.4%
10	50% (37%, 55%) increase too high	2	2.4%
11	Listen to community	2	2.4%
12	No, money wasted on Eagle and clock	2	2.4%
13	Don't let borough and county devolve spending to us	2	2.4%
14	Eccleshall is forgotten place, has less	2	2.4%
15	Refuse pickup used by businesses	1	1.2%
16	Finance xmas trees & baskets further by sponsorship	1	1.2%
17	What do traders contribute for free parking	1	1.2%
18	Would pay more if buses & parking improved	1	1.2%
19	Object to brown bin charging	1	1.2%
20	Why pay for less facilities than Stone	1	1.2%
21	Yes to support bus	1	1.2%
22	Yes, if similar to Gnosall	1	1.2%
23	Yes, if same as Stone	1	1.2%
24	Engage all age groups in community activities	1	1.2%
25	Thanks for inviting our say	1	1.2%
26	Don't spend on bureaucracy	1	1.2%
27	Increase for Police Commissioner, but got less police	1	1.2%
28	Reduce by £7.12	1	1.2%
29	Consult with all residents and groups	1	1.2%
30	Support £10 increase if used away from High street	1	1.2%
31	Should look for savings, not an increase	1	1.2%
32	Reserves high enough	1	1.2%
33	Parish Council out of date & anonymous	1	1.2%
34	Should get more from Borough and County	1	1.2%
		82	100.0%

Question 5. Parish Precept (further comments)

Positive comments consolidated

	Comments	Number	%
1	Positive comments	27	32.9%
2	Would not support Police station project	11	13.4%
3	Only if benefits whole parish, not just Eccleshall town	4	4.9%
4	Increased houses should give higher income	4	4.9%
5	Only support small increase	4	4.9%
6	No increase, why not an option?	4	4.9%
7	Need to justify an increase with detail	3	3.7%
8	50% (37%, 55%) increase too high	2	2.4%
9	Listen to community	2	2.4%
10	No, money wasted on Eagle and clock	2	2.4%
11	Don't let borough and county devolve spending to us	2	2.4%
12	Eccleshall is forgotten place, has less	2	2.4%
13	Refuse pickup used by businesses	1	1.2%
14	Finance xmas trees & baskets further by sponsorship	1	1.2%
15	What do traders contribute for free parking	1	1.2%
16	Would pay more if buses & parking improved	1	1.2%
17	Object to brown bin charging	1	1.2%
18	Why pay for less facilities than Stone	1	1.2%
19	Engage all age groups in community activities	1	1.2%
20	Don't spend on bureaucracy	1	1.2%
21	Increase for Police Commisioner, but got less police	1	1.2%
22	Reduce by £7.12	1	1.2%
23	Consult with all residents and groups	1	1.2%
24	Should look for savings, not an increase	1	1.2%
25	Reserves high enough	1	1.2%
26	Parish Council out of date & anonymous	1	1.2%
27	Should get more from Borough and County	1	1.2%
		82	100.0%

Increase Precept comments, for and against



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